

# City of London Corporation Committee Report

<b>Committee:</b> Homelessness and Rough Sleeping Sub-Committee	<b>Dated:</b> 12/02/2026
<b>Subject:</b> Homelessness and Rough Sleeping Strategy 2023–2027 Update Report	<b>Public report:</b> For Information
<b>This proposal:</b> <ul style="list-style-type: none"> <li>• <b>delivers Corporate Plan 2024–2029 outcomes</b></li> </ul>	Links to Corporate Plan outcomes 1,2,3,4,10
<b>Does this proposal require extra revenue and/or capital spending?</b>	No
<b>If so, how much?</b>	NA
<b>What is the source of Funding?</b>	NA
<b>Has this Funding Source been agreed with the Chamberlain’s Department?</b>	NA
<b>Report of:</b>	Judith Finlay – Executive Director, Community and Children’s Services
<b>Report author:</b>	Will Norman – Head of Homelessness Prevention and Rough Sleeping

## Summary

This report provides Members with a summary of progress against the aims set out in the Homelessness and Rough Sleeping Strategy 2023–2027. Strategy delivery is administered through a Homelessness and Rough Sleeping Strategy Delivery Plan (SDP). The first part of the report offers Members a high-level summary of SDP actions underway and completed. Appendix 1 provides Members with a summary of completed actions to date from the SDP.

Due to Sub-Committee scheduling, Quarter 2 (Q2) data was unavailable for the performance scorecard and dashboard at the October subcommittee. This report provides Members with data for Q2 and Q3 2025/26.

This report references the following priorities from the Homelessness and Rough Sleeping Strategy 2023–2027:

- Priority 1 – Providing rapid, effective and tailored interventions.
- Priority 2 – Securing access to suitable, affordable accommodation.
- Priority 3 – Achieving our goals through better collaboration and partnership.
- Priority 4 – Providing support beyond accommodation.

## Recommendation

Members are asked to:

- Note the report.

## Main Report

### Background

1. This report provides Members with an update on our progress in meeting the objectives set out the Homelessness and Rough Sleeping Strategy 2023–2027. The update forms part of a regular reporting cycle to every Homelessness and Rough Sleeping Sub-Committee meeting.
2. This report presents the progress of the strategy during Q3 2025/26 which is reporting period 9 of 16.

### Current Position

#### Service Delivery Plan (SDP) Update

	<b>Priority 1</b> Providing rapid, effective and tailored interventions	<b>Priority 2</b> Securing access to suitable, affordable accommodation	<b>Priority 3</b> Achieving our goals through better collaboration and partnership	<b>Priority 4</b> Providing support beyond accommodation	<b>Total</b>
Yet to begin	0	2	1	3	<b>6</b>
Risk	0	0	0	0	<b>0</b>
Underway – issues	2	1	0	0	<b>3</b>
Underway – no issues	7	5	2	1	<b>15</b>
Complete	5	5	14	5	<b>29</b>
<b>Total</b>	<b>14</b>	<b>15</b>	<b>17</b>	<b>9</b>	<b>53</b>

- There are currently 53 actions on the SDP.
- No new actions have been added in the period.
- 19 actions are currently live (underway with/without issues) – three fewer than the previous period.
- 29 actions are now completed – three more than the last period.
- No significant risks have been identified at this stage.

3. The actions (identified by their unique SDP reference) completed in the period are:

- ✓ **2.13** Steer delivery of Supported Housing Regulatory Oversight requirements – *now handed over to the Strategy and Performance Team who are leading on compliance.*
- ✓ **3.1** Dedicated inpatient/discharge protocol for rough sleepers – *two protocols are already in place - the S213b Duty to Refer and existing discharge protocols in City ASC. Additional work underway in NEL Homeless Health Strategy in pillars 1 and 2. Will get picked up in Homeless Health Work Plan*
- ✓ **3.3** Explore commissioning opportunities for local advice/support services – *caseworker post created at Providence Row Dellow Centre*

#### General commentary

- 4. The number of actions yet to begin continues to decrease, and the number of actions closed/complete continues at a comparable rate. Over half the actions currently on the plan are now complete with only a small proportion yet to begin.
- 5. The mid-period of the SDP's lifespan is expected to see more work taking place over a smaller number of actions longer-term and more complex actions which constitute the core of the plan.
- 6. 55% of the current SDP is now completed, with 36% open and underway. The remaining 9% is in the actions yet to start.

#### Performance Scorecard and Dashboard Commentary

- 7. The scorecard and presentation slide dashboard can be found at appendices 1 and 2 respectively. Due to the date of the July subcommittee, Q2 data from external sources was not available ahead of Town Clerk's deadline for reports, therefore this report updates Members on Q2 and Q3.

#### *Quarter 2 and Quarter 3 (Q2, Q3) Commentary*

This section is designed to be read alongside the Performance Scorecard (Appendix 1).

#### **Priority 1 – Providing rapid, effective and tailored interventions.**

- 1.1** The number of prevention and relief outcomes achieved by the team across Q's 2 and 3 remains in a similar range to what we have seen in the last 12 months. 6 in Q2 and 3 in Q3 respectively. At this stage of the year the service has achieved the same number of outcomes as 2024/25 which confirms that 2025/26 will see more prevention and relief outcomes than 2024/25.

- 1.2** The number of unique individuals recorded sleeping rough dropped slightly from 281 in Q2 2024/25 to 267 in Q3. The figure for Q3 2025/26 is also lower than the 332 recorded in the same period last year.
- 1.3** The number of 'T1000' priority rough sleeping cohort seen rough sleeping across Q2 and Q3 fluctuated – rising from 16 to 22 then dropping again to 15. The Q3 figure of 15 is the lowest number recorded since T1000 has been used as a performance metric (2 years).
- 1.4** There were 46 and 45 accommodation outcomes achieved in Q2 and Q3 respectively. The total of 91 in the period is lower than the 133 recorded in the same period last year. The relatively few numbers of nights under SWEP activation may be a reason for this.

**Priority 2 – Securing access to suitable, affordable accommodation.**

- 2.1** The average length of stay (in days) in temporary accommodation decreased from 320 in Q1 to 427 in Q2 and then again to 441 in Q3. Fluctuations in this average are dependent upon the length of stay of applicants at the point in time cases are closed. For example, a lengthy TA placement ending will have a greater impact on the average length of stay than an applicant with a shorter stay. The 441-day average is consistent with data we have seen in the last two years but significantly above data from 2023/24.
- 2.2** The number of supported accommodation beds at our disposal remains the same at 89.
- 2.3** Four people accessed a private rented sector (PRS) tenancy in Q2 and one person in Q3. This fluctuation is consistent with data collected from previous periods. In October it was reported to Members that no one had accessed a PRS in Q1. This was an error and the correct figure is 2. The scorecard has been amended accordingly.

**Priority 3 – Achieving our goals through better collaboration and partnership.**

- 3.1** There were 11 referrals received through the 'Duty to Refer' (S.213b of the Housing Act 1996) in Q2 and 7 in Q3. This change is within a range that we might expect to see quarter-on quarter.
- 3.2** The number of individuals sleeping at high-impact rough sleeping sites (HIRSS) and encampments decreased from 44 in Q1 to 36 in Q2 then again to 31 in Q3. Recent intel from multi-agency meetings suggests that the number of tents found at our principal hotspot has not changed significantly, leading to a hypothesis that increasing numbers of tents are being used for storage or used sporadically.

#### **Priority 4 – Providing support beyond accommodation.**

**4.1** A total of 34 rough sleepers with an assessed substance misuse need were referred to a specialist organisation. This figure has shown only modest change across the first three quarters of year, varying between 32 and 26.

**4.2** The number of rough sleepers registered with a GP increased from 49% in Q1 to 50% in Q2 and Q3. We have seen steady improvement in this area in the last 24 months from a low of 18% in Q3 2023/24. We continue to attribute this improvement to the addition of a health inclusion service at Snow Hill Court Assessment Centre and collaboration with the mobile health van provided by City & Hackney Public Health and East London Foundation Trust.

**4.3** The number of individuals across our rough sleeping and accommodated cohorts accessing some kind of structured employment, training or education (ETE) offer increased from 12 in Q1 to 15 in Q2. Q3 saw a drop back to 12 however this is a fluctuation consistent with data across previous periods. This metric includes individuals who access an ETE offer across consecutive quarters.

#### **Options**

8. There are no options for Members to consider.

#### **Proposals**

9. There are no proposals for Members to consider.

#### **Key Data**

10. Metrics data can be found in appendices 2 and 3.

#### **Corporate & Strategic Implications**

11. Financial implications – none

12. Resource implications – none

13. Legal implications – none

14. Risk implications – none

15. Equalities implications – none

16. Climate implications – none

17. Security implications – none

#### **Conclusion**

18. Three actions on the SDP were completed in the period. This brings the total of completed actions to 29. No new actions were added meaning the total size of the plan remains 53 actions. A total of 19 further actions remain underway, and six are yet to commence.

19. The performance scorecard and dashboard have been updated with data for Q2 and Q3 to reflect the fact that Q2 data was not available in time for the October subcommittee.

## **Appendices**

- Appendix 1 – Strategy Delivery Plan Completed Actions
- Appendix 2 – Performance Scorecard
- Appendix 3 – SDP Dashboard

## **Will Norman**

Head of Homelessness, Prevention and Rough Sleeping

T: 020 7332 1994

E: [will.norman@cityoflondon.gov.uk](mailto:will.norman@cityoflondon.gov.uk)